



# HEALTHCARE COMMUNICATION IN MALAY LANGUAGE

## DATE / TIME

### ▼ 21 August 2020 (Friday)

Session 1 & 2  
10:00am - 1:00pm

#### Highlights

- Malay Language Terminologies in the Medical Field
- Dialectical Use of the Malay Language Terminology

### ▼ 22 August 2020 (Saturday)

Session 3  
10:00am - 2:00pm

#### Highlights

- Intrapersonal and Interpersonal Communication Skills
- Questioning Skills and Techniques

### ▼ Online via Zoom

#### ▶ SPEAKER ◀



**Nor Najmah binti Abdul Halim**

Guest Lecturer,  
Language, Communication and Culture Department



**HRDF  
TRAINING PROVIDER**

This workshop is designed to expose participants to the effective use of the Malay language as one of the main communication tools in the Malaysian medical context.

## OBJECTIVES

- Enhance the knowledge of medical terminology in the Malay language.
- Employ active listening skills to:
  - identify specific information, opinion and/or purpose of short conversation in healthcare workplace.
  - follow a recorded presentation on a range of healthcare topics.
- Enhance speaking skills by role-playing in healthcare scenarios with confidence and clarity.

## REGISTRATION FEE *(inclusive of SST)*

Regular	IMU Staff / Alumni	IMU Student
<b>RM400</b>	<b>RM280</b>	<b>RM200</b>

## CONTACT US

### SECRETARIAT

T +603 2731 7669 / 7072 / 7331 | F +603 8656 8018 | E [icl@imu.edu.my](mailto:icl@imu.edu.my)

## REGISTRATION FORM

SURNAME / LAST NAME:

FIRST NAME:

NATIONALITY:

GENDER: MALE  FEMALE

TITLE: MR  MRS  MS  PROF  DR

OTHER:

ORGANISATION:

PUBLIC  PRIVATE

DEPARTMENT:

POSITION:

TEL NO: ( )

FAX NO: ( )

MOBILE PHONE NO:

ADDRESS:

POSTCODE:

CITY:

STATE:

Please indicate whether this is your office or home address: ORGANISATION  HOME

EMAIL:

ORGANISATION'S WEBSITE (IF ANY):

ARE YOU AN IMU ALUMNI MEMBER? YES  NO

DIETARY NEEDS/PREFERENCE: VEGETARIAN  NON-VEGETARIAN  \* Not applicable for online workshop

## REGISTRATION FEE

REGULAR:  RM400

IMU STAFF / ALUMNI:  RM280

IMU STUDENT:  RM200

## MODE OF PAYMENT

PLEASE TICK YOUR OPTION:

CASH

CHEQUE\* (for Malaysian banks only)

CREDIT CARD I hereby authorise the processing of my card for the sum of (RM):

Please complete the following sections. These details are required for security purposes.

TYPE OF CARD: VISA  MASTERCARD  ISSUING BANK:

CARDHOLDER'S NAME (as it appears on the card):

CARD NUMBER:

CARD EXPIRY DATE: / (MM/YY)

CARD SECURITY CODE (3 digits found on reverse Visa / Mastercard)

BANK DRAFT\* BANK OF ISSUE:

DATE:

TOTAL AMOUNT (RM):

\* Payable to IMU Education Sdn Bhd

ONLINE\* ( www.imu.edu.my/icl through iPay88)

## CANCELLATION POLICY

1. Any cancellation of registration must be made in writing to the Secretariat of Healthcare Communication In Malay Language.
2. There will be full refund of registration fee for cancellation made by 21 June 2020.
3. There will be a 50% refund of registration fee for cancellation made before 21 July 2020.
4. There will be a 30% refund of registration fee for cancellation made before 6 August 2020.
5. There will be no refund of registration fee for cancellation on 6 August 2020 and thereafter.
6. The Organiser reserves the right to cancel or change the topic or trainer of the workshop, if for whatever reasons beyond its control, the workshop cannot be held as scheduled or the topics need to be altered.

## DECLARATION AND AUTHORISATION

1. I confirm that the above information is correct and I will inform IMU when there is any change to this information.
2. I have read, understood and consent to the processing of my personal data as set out in the enclosed Privacy Notice.

Signature

Date

### DISCLAIMER:

The organiser will make every effort to deliver the programme as published. However we reserve the right to make modifications to the programme and content if deemed necessary and reasonable.

More information and online registration available at [www.imu.edu.my/icl](http://www.imu.edu.my/icl)