



INTERNATIONAL MEDICAL UNIVERSITY
MALAYSIA



DENTIST-PATIENT INTERACTION AND COMMUNICATION SKILLS WORKSHOP

▼ DATE

22 - 23 February 2020
(Saturday – Sunday)

▼ TIME

8:00am – 5:00pm

▼ VENUE

International Medical University,
Bukit Jalil, Kuala Lumpur,
Malaysia

▶ KEYNOTE SPEAKERS ◀



Dr Shekhar Bhatia
B.D.S, M.D.S, MFDS RCPS (Glasgow),
MFDS RCS (Edinburgh),
Senior Lecturer in Endodontics &
Restorative Dentistry



Dr Swarna Yerebairapura Math
B.D.S, M.D.S,
Senior Lecturer in Oral Diagnostic
& Surgical Sciences



Dr Naveen Jnanendruppa
B.D.S, M.D.S,
Senior Lecturer in Oral Diagnostic &
Surgical Sciences

▶ FACILITATORS ◀

Dental Specialists in all fields of Dentistry

This 2 full day workshop focuses on helping participants develop patient centred interactions and communication skills that will aid them in their practice and in preparing for the MFDS Part Two Examination.

There will be lectures and discussions covering history taking, explaining special tests, explaining diagnosis and prognosis, discussing treatment options and treatment planning, consent taking, breaking bad news and handling complaints.

Very importantly, the workshop will also include practice objective structured clinical examination (OSCE) stations together with a mock OSCE circuit depicting a wide array of clinical scenarios.

To fully benefit from this workshop, participants should already possess the expected basic knowledge in the relevant fields in dentistry as outlined in the MFDS Part 2 exam syllabus at the level of a practicing dentist.

OBJECTIVES

- To help participants prepare for the MFDS Part 2 examination
- To help participants develop patient centred interactions and communication skills
- To help participants self-assess and reflect on their skills and identify gaps in knowledge and skills for improvement

REGISTRATION FEE

Regular

RM1,800



HRDF
Registered Training Provider

TESTIMONIALS

“The lectures were extremely insightful and the mock examination helped tremendously with my confidence to face the simulated patients on the actual examination day.”

By Dr Shawn Paul

“I found that the course does more than just prepare me for the exam. It provides very practical tips from experienced experts in communicating to my patients in a variety of day to day situations and also challenging situations.”

By Dr Tan Meng Ern,
Joseph

CONTACT US

SECRETARIAT

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REGISTRATION FORM

SURNAME / LAST NAME:

FIRST NAME:

NATIONALITY:

GENDER: MALE FEMALE

TITLE: MR MRS MS PROF DR

OTHER:

ORGANISATION:

PUBLIC PRIVATE

DEPARTMENT:

POSITION:

TEL NO: ()

FAX NO: ()

MOBILE PHONE NO:

ADDRESS:

POSTCODE:

CITY:

STATE:

Please indicate whether this is your office or home address: ORGANISATION HOME

EMAIL:

ORGANISATION'S WEBSITE (IF ANY):

ARE YOU AN IMU ALUMNI MEMBER? YES NO

DIETARY NEEDS/PREFERENCE: VEGETARIAN NON-VEGETARIAN

REGISTRATION FEE

REGULAR: RM1,800

MODE OF PAYMENT

PLEASE TICK YOUR OPTION:

CASH

CHEQUE* (for Malaysian banks only)

CREDIT CARD I hereby authorise the processing of my card for the sum of (RM):

Please complete the following sections. These details are required for security purposes.

TYPE OF CARD: VISA MASTERCARD ISSUING BANK:

CARDHOLDER'S NAME (as it appears on the card):

CARD NUMBER:

CARD EXPIRY DATE: / (MM/YY)

CARD SECURITY CODE (3 digits found on reverse Visa / Mastercard)

BANK DRAFT* BANK OF ISSUE: DATE: TOTAL AMOUNT (RM):

* Payable to IMU Education Sdn Bhd

ONLINE*

CANCELLATION POLICY

1. Any cancellation of registration must be made in writing to the Secretariat of DENTIST-PATIENT INTERACTION AND COMMUNICATION SKILLS WORKSHOP.
2. There will be full refund of registration fee for cancellation made by 22 December 2019.
3. There will be a 50% refund of registration fee for cancellation made before 22 January 2020.
4. There will be a 30% refund of registration fee for cancellation made before 7 February 2020.
5. There will be no refund of registration fee for cancellations made after 7 February 2020.
6. The Organiser reserves the right to cancel or change the topic of the workshop, if for whatever reasons beyond its control, the workshop cannot be held as scheduled or the topics need to be altered.

DECLARATION AND AUTHORISATION

1. I confirm that the above information is correct and I will inform IMU when there is any change to this information.
2. I have read, understood and consent to the processing of my personal data as set out in the enclosed Privacy Notice.

Signature

Date

DISCLAIMER:

The organiser reserves the right to make such alterations to the programmes as circumstances dictate and will not accept responsibility for any errors, omissions or changes made to the speakers' information. The views and opinions expressed by the speakers at this workshop are not necessarily the views and opinions of the organiser.