



# 13TH DENTIST-PATIENT **INTERACTION AND** COMMUNICATION SKILLS WORKSHOP

**SPEAKERS** 



Dr Prashanti Chippagiri BDS (RGUHS, India) MDS, Oral Medicine and Radiology (RGUHS, India) Senior Lecturer in Clinical Oral **Health Sciences** 



Dr Naveen Jnanendrappa B.D.S, M.D.S, Senior Lecturer in Clinical Oral **Health Sciences** 



Dr Preena Sidhu BDS (KLE University), MDS (RGUHS) Senior Lecturer in Restorative Dentistry

**FACILITATORS** Dental Specialists in all fields of Dentistry



**CONTACT US SECRETARIAT** 



22 - 23 June 2024 (Saturday - Sunday)

TIME 8:30am - 5:00pm

VENUE | IMU University (Formerly known as International Medical University)

Bukit Jalil, Kuala Lumpur, Malaysia

This two-day workshop focuses on helping participants develop patient-centered interactions and communication skills that will aid them in their practice and in preparing for the MFDS Part Two Examination.

The workshop will feature lectures and discussions covering various essential topics such as history-taking, explaining special tests, diagnosis, prognosis, treatment options, treatment planning, consent-taking, breaking bad news, and handling complaints. Additionally, participants will engage in practical activities including Objective Structured Clinical Examination (OSCE) stations and a mock OSCE circuit. These exercises will present a diverse range of clinical scenarios, followed by detailed discussions and individual feedback sessions.

To maximise the benefits of the workshop, participants should already possess basic knowledge in dentistry relevant to the MFDS Part 2 exam syllabus, equivalent to that of a practicing dentist.

### **OBJECTIVES**

- To assist participants in preparing for the MFDS Part 2 examination.
- To aid participants in developing patient-centered interactions and communication skills.
- To facilitate self-assessment and reflection among participants to identify gaps in knowledge and skills for improvement.

## REGISTRATION FEE (inclusive of SST)

Regular RM1950

**IMU Alumni** RM1365

## **TESTIMONIALS**

661 found that the course does more than just prepare me for the exam. It provides very practical tips from experienced experts in communicating to my patients in a variety of day to situations and challenging situations.

> By Dr Tan Meng Ern, Joseph

The lectures were extremely insightful and the mock examination helped tremendously with my confidence to face the simulated patients on the actual examination day.

By Dr Shawn Paul



REGISTRATION	FORM					
SURNAME/LAST NAM						
FIRST NAME:					NATIONALITY:	
GENDER: MALE	□FEMALE	TITI F∙ □MR	□MRS □MS	B □ PROF □ DR		
ORGANISATION:	_		□ PUBLIC	☐ PRIVATE		
DEPARTMENT:		POSITION:				
TEL NO: ( )		FAX NO: ( )			MOBILE PHONE NO:	
ADDRESS:		( )				
POSTCODE:		CITY:			STATE:	
Please indicate whether this is your office or home address: ORGANISATION HOME						
EMAIL:						
ORGANISATION'S WEBSITE (IF ANY):						
ARE YOU AN IMU ALUMNI MEMBER? YES NO						
DIETARY NEEDS/PREFERENCE: VEGETARIAN NON-VEGETARIAN						
REGISTRATION	FEE					
Regular: RM1950 IMU Alumni: RM1365						
MODE OF PAYM	ENT					
PLEASE TICK YOUR OPTION:						
□ CASH						
CHEQUE* (for Malaysian banks only)						
CREDIT CARD I hereby authorise the processing of my card for the sum of (RM):						
_	Please complete the following sections. These details are required for security purposes.  TYPE OF CARD: VISA MASTERCARD ISSUING BANK:  CARDHOLDER'S NAME (as it appears on the card):					
	CARD NUMBER: CARD NUMBER: CARD EXPIRY DATE: (MM/YY)					
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BANK DRAFT*	BANK OF ISSUE:	DATE:		TO	TAL AMOUNT (RM):	
* Payable to IMU Education S	dn Bhd					
ONLINE* ( www.imu.edu.my/icl through iPay88)						
CANCELLATION	POLICY					
1. Any cancellation of	of registration must be made in	writing to the	Secretariat 4.	There will be a 30%	% refund of registration fee for cancellation made before	
of 13th Dentist-Patient Interaction and Communication Skills Workshop. 8 June 2024.  2. There will be full refund of registration fee for cancellation made by 22 5. There will be no refund of registration fee for cancellation made on 8 June						
2. There will be full April 2024.	retund of registration lee for	cancellation if	nade by 22 5.	2024 and thereafte		
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22 May 2024.					or whatever reasons beyond its control, the workshop scheduled or the topics need to be altered.	
				odimet be note de	contouring of the topics nood to be altered.	
DECLARATION AND AUTHORISATION						
I confirm that the above information is correct and I will inform IMU when there is any change to this information.						
2. I have read, understood and consent to the processing of my personal data as set out in the enclosed Privacy Notice.						

#### DISCLAIMER

The organiser reserves the right to make such alterations to the programmes as circumstances dictate and will not accept responsibility for any errors, omissions or changes made to the speakers' information. The views and opinions expressed by the speakers at this workshop are not necessarily the views and opinions of the organiser.

Date

Signature